

SRV in action

**WOLF
WOLFENSBERGER:
A MAN TO REMEMBER**

**WATCHING THE
CROWD**

**EVERYTHING
THAT IS COULD BE
OTHERWISE**

A TURNING POINT

by Peter Millier

I first met Wolf Wolfensberger in 1979/80 when he came to Australia to conduct a series of workshops around NMZ/PASSING (Normalisation and PASSING), together with an event on Planning Comprehensive Human Services based on his work in Omaha, Nebraska and Ontario in Canada.

The timing was perfect as many of us were involved in our own places, investigating ways to change the pattern of services to people with an intellectual disability which, hitherto, had consisted mainly of large institutions under the control of mental health services. Our first response was to look at what was happening elsewhere in the world, and in the course of doing that we all became familiar with Wolf's work and influence, especially his 1972 publication, *The Principle of Normalization in Human Services*.

In August 1980 a 7-day NMZ/PASSING event was held. I offered myself without fully comprehending what it was that I was volunteering for. The PASSING manual was still a work in progress, a huge compendium of loose-leaf pages which would not be published in the form we now know til 1983.

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An edition paying tribute to

**DR WOLF
WOLFENSBERGER**
1934 - 2011

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An initiative of Values in Action Association Inc. to assist people make the links between the theory of Social Role Valorisation and how it can be used in our work and our lives. We are assisted by our colleagues in local groups across New Zealand and Australia as well as the Australian and New Zealand SRV Group.

Issue 2: May 2011
Editor: Greg Mackay
Associate Editors: Jane Sherwin & Tilly Jarvis
Graphic Design: Melissa Williams and Joanna Hayward @ Liveworm Studio
Cover photo: thanks to Bill Forman

SRV IN ACTION IS PRINTED ON
100% RECYCLED PAPER

Values in Action is a small unfunded Brisbane-based incorporated association which exists to promote greater awareness and understanding of Social Role Valorisation Theory and related concepts, to conduct relevant training events, to provide support and assistance of a personal, advisory and information nature to Association members involved in human service change efforts and to engage in cooperative activities with other organisations with similar aims and objectives.

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VALUES IN ACTION ACKNOWLEDGES THE TRADITIONAL CUSTODIANS OF THE LAND, THE TURRBAL AND JAGERA PEOPLE, AND OUR GRATITUDE THAT WE SHARE THIS LAND TODAY, OUR SORROW FOR THE COSTS OF THAT SHARING, AND OUR HOPE THAT WE CAN MOVE TO A PLACE OF JUSTICE AND PARTNERSHIP TOGETHER.

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values in action association

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WOLF WOLFENSBERGER:

A MAN TO REMEMBER

by **Greg Mackay**

*President of Values in Action; Director UnitingCare
Queensland Centre for Social Justice*

While one might argue that there are many good people in the world, I believe there are very few good people in the world who really know what they're doing. Wolf Wolfensberger was one of those; he figured out how to join head, heart and hand into a coherent whole, something I suspect challenges most of us.

A renowned academic, scholar, intellectual (one might say he had a razor sharp intellect and great knowledge), and philosopher, Wolf is best known as the originator of Citizen Advocacy and Social Role Valorisation. But of course he was much more than that. In living his life he modelled seamlessness and humility in moving across arbitrary boundaries ... from academic to researcher to teacher to family member to one spending time with, in his term, lowly people, people devalued and marginalised by society. Though not for a moment did Wolf think any one such person was less than himself.

Wolf's connection to lowly people can be seen in his major commitment to the Unity Kitchen of the Catholic Worker Community. He was greatly involved in Unity Kitchen for over

40 years both in serving meals to, and attending Mass with poor people and those without homes. Wolf was instrumental in moving Unity Kitchen from a typical soup kitchen to a place of real hospitality. People are treated as guests and share a real meal, with linen, silverware and crockery dishes; Wolf and other servers would sit and eat with those they served.

In his own home Wolf and Nancy, his wife (whose support was essential to Wolf's work), were the epitome of hospitality. There among beautiful antiques (I recall browsing before dinner and clanging a tureen lid) were Wolf's many books and each I picked up had pages of Wolf's annotations inserted. 'Just look at those two' (Wolf and Susan), Nancy exclaimed to me as we peered through the kitchen window at their recycling endeavours. We then enjoyed a meal and a fine wine, chosen of course by Wolf, with great care.

This edition includes wonderful stories and brief comments from people across Australia and New Zealand as well as a brief account of Wolf's funeral from Jane Barken in Canada. Thank you; your homages recounting how Wolf exerted enormous influence in our lives and thus in the lives of others is greatly appreciated. The writers are people with disability, family members, trainers, workers, us as ordinary people pursuing our lives and using SRV and much of Wolf's other teachings to form our principal lens.

Rest well Wolf.

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WATCHING THE CROWD

by Bob Lee

*Citizen Advocacy Coordinator,
Sunshine Coast, Queensland, Australia*

My reaction to the news of Dr. Wolfensberger's passing was probably similar to most of us who have met him and who are proud to say that they have been guided by his clear thinking and impressive scholarship. A moment of shock, some private sadness and a sense of loss, soon followed by some more positive thoughts that his was a life that was truly well lived.

What I didn't really expect was the overwhelming feeling of regret that so many people now will never get to meet this fine man. Now people will only come to know him through his formidable body of work. They will never experience first hand the man's impressive and unshakeable courage of conviction, his preparedness to accept unpopularity by saying what needed to be said, and of course his marvellous sense of humour. Who could ever forget his razor sharp wit in exposing the ludicrous examples of 'modernism' that have characterised the increasing dysfunction of our society?

I will always remember a quiet and relaxed conversation leaning over a first floor balcony observing the busy conference crowd below. We both liked observing crowds. As usual with the multifunctional Dr Wolfensberger, observing left room for other productive activity. He wanted to know how my work in Citizen Advocacy was going since we had last spoken six years previously. Recovering from the surprise of recognition I found myself sharing the ups and downs of Citizen Advocacy with the man who conceptualised and perfected the model itself. He wanted to know about my children and my other interests. He told me how he enjoyed his involvement with his local soup kitchen. He also wanted to know all about what had brought me to want to do advocacy. In that gentle and searching way others will know well, he asked questions which revealed as much to me about myself as it did to him.

There will be much said and written in praise of this man and his life and his life's work. For me the important thing is simply this. When we are spending time (often too much time) thinking and talking about how we can do positive things to improve the lives of people with disability, we can just close our eyes and see a small man with a twinkle in his eye saying ... I gave you what you need ... what are you waiting for?

OMNI-BIBEROUS

by Jane Sherwin

SRV Senior Trainer, Brisbane, Queensland, Australia

One of my favourite recollections about Wolf happened outside a bottle shop. He had not long arrived in Brisbane, in preparation for the 11-day event in 1997, and we were picking up groceries and other supplies, including alcohol. I asked him what he liked to drink. He thought for a moment, smiled, and with eyes sparkling said, 'I am omni-biberos!' His love of language and joy in using it was something I delighted in. And naive and foolish as I can sometimes be, it was a pleasant surprise that Wolf, like many other good blokes, is a good bloke who likes a good beer and wine.

TEARFULLY

YOURS

by Yvonne Donnan

Vice-President of Values in Action, 19 years standing
with people experiencing social devaluation

Like many others I was fortunate to attend the 11-day international event hosted at Griffith University, Brisbane, *Conceptual and Moral Foundations of Human Services with Special Perspectives on Contemporary Realities* presented by Dr Wolfensberger with Susan Thomas and associated presenters.

I was dazzled by Wolf's formidable intelligence, scholarship and research, his articulate, coherent and cogent arguments, his hard earned wisdom, heart and passion and biting wit and insights. I wanted to capture it all in my copious notes in case I missed a gem. And many gems abounded as Wolf and his co-presenters implacably unfolded a conceptual framework of great magnitude and resonance over the 11 days.

The event challenged me like no other. Wolf reminded us that we must *'assume responsibility for one's moral actions'* - on the ground in human services and in life. That *'human practice tied to human nature is going to endure'*. That human beings will be human - imperfect and limited beings and we will make mistakes. Ironically *'there is always time to do wrong but not enough time to do it right'*, and sadly, *'anything good can be turned around!'*. But we must not give up because there is much we can do when employing powerful change strategies.

Wolf also considered the meaning of hope. He thought it was a *'slippery term'* as it is one we can't discourse properly on. But he asked us to think about where we might place hope in a world that appears to provide so little of it. His challenge was for us to ask ourselves what or whose side we were on and to consider whether this is where we might place our hope. To placate our fear of losing all hope Wolf confidently pronounced with a wry smile, *'the situation is serious but not hopeless'*. So I have endeavoured not to lose hope when all seemed hopeless because I have known whose side I am on and the truth of enacting this responsibility.

by Jenny Smith

Regional Manager, Red Cross,
Rockhampton, Queensland,
Australia

SO IN AWE

For 20 years Wolf has been one of the most influential people in my professional life and in shaping my personal values and beliefs. How lucky we have been to have been touched by such a great man. I recall that at the Sanctity of Life event in Kentucky, I asked Wolf to sign a handful of his books that I had bought on the last day.

I was so nervous about doing so but Marc Tumeinski urged me on. I've always been soooooo in awe of Wolf but I

mustered the courage to ask him to sign the books. Well, I need not to have worried! Wolf was kindness personified! Even though at the time he was not well, and was closely overseeing the Salon members' work, he said he'd do so by the end of the day. True to his word, he had signed every book, and what's more he'd written varying encouragements in each. I was blown away that he'd been so thoughtful for someone he barely knew. He really was my guru, but he was also one of the most decent men I've ever met.

Here's to you Wolf.

RELECTIONS

Ric Thompson - Townsville, Queensland, Australia

Many people cross our path but few change it.

Wolf did.

A great loss.

Sharon Lowe, Rockhampton, Queensland, Australia

We mourn the loss of a true pioneer and brilliant man.

Cherry Cameron, Sydney, New South Wales, Australia

About 30 years ago I was introduced to Normalisation when working in a nursing home in Queensland. There was an immediate connection; it felt right in my heart. From that moment SRV became the cornerstone of my lifetime's work. Wolf's work can't be described in a few words. He has left an inspirational legacy to human service providers that will stand the test of time and continue to improve life for devalued people around the world. Thank you Wolf and may you RIP.

Julie Johnson, Mamre Association, Brisbane, Australia

We have lost a significant leader in our field. Wolf was a man who remained true to asking the deeper, more profound questions around people who are vulnerable at the heart of our human communities.

He was radical. He had courage and he was not afraid to say what needed to be said but he did so with gentleness and sensitivity. There will be thousands of people with disability, their families and workers who will be devastated by the loss of Wolf.

Mamre sends our love, thoughts and prayers.

Sharyn Pacey - Brisbane, Queensland, Australia

While not unexpected this is very sad news for all and in particular for his family and those whose lives he enriched by working tirelessly for social change. I am very saddened by this news.

Margaret Ward - Parent, Brisbane, Queensland, Australia

As a parent, I knew the truth of his words very early on. No-one has named our experience so clearly before or since. Wolf was a great man and he will be sorely missed.

Valerie Sandlant, Adelaide, South Australia

I only ever met Wolf once and we didn't have a long conversation; he probably wondered who I was!

As a young nurse I worked for an aged care organisation breaking new ground in the care of older people in their own homes; an extraordinary organisation full of extraordinary people. They supported me to attend two of Wolf's 1993 workshops in Adelaide; these workshops progressively challenged my image of myself as a nurse and by the end had shattered any residual security I had left!

Despite these first reactions Wolf's teachings made a huge impact on me and I eventually became a PASSING team leader. Wolf's work has raised my awareness of issues thus changing my life both personally and professionally.

David Swift - Brisbane, Queensland, Australia

This is deeply sad news. Wolf was a good, humble, mannerly man. He was clearly on the side of all people in the struggle for a better yet ordinary life. SRV is and will be a compass for me in my work, now and into the future

Sandi Seymour - Parent and Director of Queensland Parents for People with a Disability - Brisbane, Queensland, Australia

I am sad to hear about Wolf's passing - we should raise a toast to a man with great wisdom who made a difference in many people's lives. My life and Cameron's have benefited greatly from his wisdom.

A TURNING POINT

Continued from the front cover

by Peter Millier

SRV Senior Trainer, Adelaide, South Australia, Australia

I can still remember the excitement at Wolf's visit, together with Lynn Breedlove, then an associate of the Training Institute (TI) but based in St Paul, Minnesota where he ran a Citizen Advocacy program.

There were probably 150 to 200 participants at the 2-day Normalisation event and 9 or 10 PASSING teams each with 7 or 8 members for the 5 days. That was the largest PASSING event in which I ever participated. Wolf was the Floater for my team and I still have the notes I took of his directions and suggestions. To put it mildly I was a bit overwhelmed and awed.

Wolf was in his prime. He spoke with great force and conviction and the audiences were very receptive, notwithstanding the cynicism of some participants. He also delivered the Minda Lecture whilst in Adelaide and spoke there about the various forms of 'deathmaking' which led some of the audience to leave early and occasioned several letters of protest to the Advertiser, the local newspaper.

Subsequent to his visit, small groups formed in several parts of Australia which led to the formation of some of the SRV state and local groups which still exist. We conducted our own events which were characterised by lots of acetates being used in the NMZ/SRV workshops but probably with little precision or depth of understanding. The PASSING practicum was a one-site event at which there were often many lengthy discussions about the issues, that went on late into the night, and led sometimes to very frayed tempers among the participants.

However this was the way in which most of us developed an understanding of NMZ/SRV theory, and which in turn we endeavoured to apply in our services. The schema of what constituted a comprehensive service system developed by Wolf and his colleagues in the US and Canada was central to service developments in many places.

We maintained fairly close contact with the Training Institute throughout the 1980s and in 1987, Training and Evaluation for Change (TEC) in South Australia brought Michael Kendrick to Adelaide for 6 months. This was an important development as

it led to the regularization of the teaching of SRV theory and the instigation of 2-site PASSING workshops.

In 1989 the Training Institute conducted a series of workshops in Melbourne. Once again there were large audiences for events which included the Christian Foundations of Human Services, and several shorter versions of what have by now become regular Training Institute events.

From September 1989 until the end of March 1990 I spent time at the TI and travelled extensively in the US and Canada to what seemed like endless SRV and PASSING workshops. During that time I learned how to conduct those events as well as having an opportunity to attend a Social Advocacies workshop in Pittsburg, where I first met Adam (AJ) Hildebrand; also, a Sanctity of Life workshop in Syracuse and various events conducted by Wolf, including the History of Human Services and Hospital Implosion workshops.

This was a very important time for me personally as it marked a turning point in my life; I had resigned from a job as a senior disability bureaucrat and was making hesitant steps towards becoming a Senior Trainer in SRV and PASSING. I had the privilege of working closely with, and getting to know better, Wolf and Susan Thomas, his close associate and colleague of so many years at the TI, as well as the key players in the SRV network in the US and Canada. I also had an opportunity to work one night a week at Unity Kitchen, a voluntary service for homeless men and women which Wolf had been involved with for so many years, and lived with a group of men and women with various disabilities in a L'Arche community in Syracuse. Wolf had also been involved in the establishment of this community.

Thus I had a unique opportunity to spend time with, and learn directly from Wolf. He was generous with his time and a gracious host on the many occasions upon which I was a dinner guest at this home. Both Wolf and Susan worked very hard to ensure that I utilised my time at the TI as profitably as possible. They also ensured I was warmly clothed from the extensive wardrobe of recycled clothing which they had routinely gathered over time from various parts of the Syracuse University campus.

I also learned from talking with many people; academics, service providers, colleagues and friends of Wolf, and especially Nancy his wife, the various viewpoints and opinions about Wolf. They ranged from the loving and

A TURNING POINT

Continued from previous page

by Peter Millier

adulatory to the arch and acerbic. Everyone had an opinion about him, and still has. He engendered strong views across a wide spectrum.

The conclusion I drew from these various sources was that people generally struggled to separate Wolfensberger the man from Wolfensberger the scholar and theorist. He defied categorisation both personally and professionally. Probably because he was much more aligned to the European tradition and model of learning and scholarship, he was not all that easy to categorise. His work ranged across many disciplines, including sociology, psychology, anthropology, philosophy, history, art and theology, but he did not fit neatly into any one of these. This has led many academics to either misunderstand Wolf or not take him seriously. However, as the article by Heller et al. (1991) shows, his work on NMZ/ SRV, particularly the *Principle of Normalization in Human Services* was the most important 'classic' work in mental retardation, of a possible 11,300 articles and books, over almost 50 years.

Wolf once described himself to me as a Christian, anarchist personalist. He was a great admirer of the work of Emmanuel

Mounier and of personalism as a philosophy of engagement.

Wolf was a strong advocate for, and believer in, a social system based on voluntary cooperation. This helps to explain his predilection for Citizen Advocacy and Unity Kitchen as ways of supporting and assisting people who are vulnerable and devalued.

I found Wolf Wolfensberger and his work to be a great challenge to me both personally and professionally. He was a hard taskmaster. I do not think many of us, including me, ever managed to measure up to his standards and expectations. He was quite eccentric, which provided his critics with many opportunities to mock or imitate him. Yet, he was also a great scholar and humanitarian, in the best sense of both of those words. He had a lovely sense of humour and irony which was genuinely appreciated by many who knew him well. He was also a person of very considerable integrity and moral coherency. He has enriched my thinking and understanding in more ways than I care to mention.

The world is the richer for his presence among us, and the poorer for his passing. I shall miss him greatly.

NEVER A DAY GOES BY

by Colin Burgering and Asta Osborne

Disability Advocates - Justice Action Group, Auckland, New Zealand

It's the thing we remind each other of often. In our work every day the impacts of Wolf Wolfensberger affects the way we think and our subsequent actions.

Though first acquainted with SRV, it's been the Moral Coherency events that have had the most far reaching influence on what we do and how we keep ourselves safe. Safe from conflicting interests that are so common in human services; safe from being dazzled by the smoke and mirrors

used by service bureaucracies and state ministries to mesmerise and corrupt the service sector; safe because we have been able to maintain our integrity and therefore not leave ourselves open to threat.

This is Wolf's contribution, a mix of his personal integrity and his ability to see the world as it really is and explain it in very clear terms.

We will not forget him.

EVERYTHING THAT IS ... COULD BE OTHERWISE

by Ric Thompson

Coordinator, Inclusion Works,
Townsville, Queensland, Australia

The place was Toronto, Canada; the year, 1982. I was to attend a series of workshops facilitated by Professor Wolf Wolfensberger, a person unknown to me, but highly recommended.

Being a day early, I filled in time in the University library and whilst perusing the shelves I heard a voice in the distance call '*Hi Wolf*'. The man unknown to me was present. I peered between the shelves, as one would expect of a not so experienced ASIO agent. There he was. A very large man, dressed all in black, accompanied by a large flowing cape and wearing an oversized flat felt hat, not unlike those worn in many of the early Flemish masterpieces.

So this was Wolf, the internationally renowned change agent in the field of disability and ageing. Yes! He met my expectations, because I believed that leaders need to stand out, to be seen and heard. This man certainly stood out.

But then something happened. This man spoke in a strong Jewish accent. He called for Wolf! I had been fooled by my expectations and indeed stereotypes. Suddenly appearing from the shelves containing references on Healthy Relationships appeared a man, tall and slender in build. He was a lot older than I expected, receding hair, wearing a two piece light grey suit, of the type worn in Church on a Sunday, white shirt accompanied by a pocket full of variously coloured pens, with a dark tie.

What I saw was in complete contrast to the previous now defined Wolf impersonator. Wolf didn't match my expectation of a revolutionary change agent. How wrong I was.

Over the following 29 years, Wolf's personal influence, writings, workshop facilitation and personal conversations both nurtured and challenged directly how we viewed the world and how the world should respond to the needs of marginalised persons.

They say a leader is one who people follow. Wolf was and remains a leader; an international leader. A leader who remained committed to his beliefs. A leader who invited others in, although cautiously, and in so doing provided a force of equally committed change agents worldwide. These individuals brought with them their own gifts, talents and contributions to the table thereby further contributing to the discussion around the vulnerability of marginalised people and the contributing nature of human services.

I'm not only grateful for the significant and ongoing contribution of that slender, suited, penned up man that I first came across 29 years ago, but also for the many persons worldwide who have been equally influenced by Wolf and consequently have joined the discussion and therefore action and made Wolf's work both richer and more potent.

Germaine Greer offered a comment many years ago that is still highly relevant to the challenges presented by Wolf when she said '*everything that is, could be otherwise*'. Wolf told us *what is*, and offered a complex yet possible *otherwise*, an otherwise that if acted upon can and does make a positive difference to the lives of many, both marginalised persons as well as those who worked and stood alongside them.

I was, and will continue to be one of them. And I'm extremely grateful for that.

WHO WILL MY BEACON BE NOW?

by Jane Sherwin

SRV Senior Trainer,
Brisbane, Queensland, Australia

I have just finished teaching an SRV event, and, of course, Wolf is much on my mind. I am trying to name how I feel, and my emotions are mixed. Wolf developed a theory that is big, complex and full of nuances. He gave me a language to describe what I saw and to my chagrin, to describe what I was complicit in. He gave me ideas and direction. So I am grateful, inspired, awed and humbled.

I recall the first time I saw and heard Wolf teach. Tall and thin. A distinctive German accent with rolling 'r's and when he said 'vast', it sounded like va-a-a-st to rhyme with massed. He always had numerous pens in his shirt pocket and he sometimes wore a jaunty beret. He was lyrical with words, yet sharply precise. He was progressive, yet conservative. He

was exacting in his expectations. Yet on a personal level, he was humble and modest. No food was wasted. All paper was recycled. Prayers of thanks and prayers for people who were doing it tough were said in the mornings. Wolf was funny, not in the joke telling way, but through his use of words and his dry observations.

I do not know what made him tick, but he had a profound influence over what makes me tick. I looked to Wolf for much more than what SRV Theory had to say. I looked to him for social commentary and guidance. I was confident that his perspectives would be well researched and coherent, while being considerate of the lessons from history and the foibles of all people.

Wolf, I am wondering who or what will my beacon be now. I am left deeply sad at your passing, and wondering about your confidence in the next generation of leaders. I hold some trepidation about the future, but I also have optimism. You taught us well Wolf; your legacy is wide and deep. Time will tell.

DEATH OF DR WOLFENSBERGER

adapted from www.socialrolevalorization.com

Dr Wolfensberger passed away on 27th February, 2011.

Dr Wolf Wolfensberger is the originator of Social Role Valorisation and Citizen Advocacy, concepts that strongly influenced disability policy and practice. He is widely recognised as a major contributor to the field of intellectual and developmental disabilities in the 20th century and had a reputation for being a stirring and controversial speaker.

Wolf was born in Mannheim, Germany and emigrated at age 16 to the U.S. He earned a master's degree in clinical psychology at St. Louis University and a doctorate in psychology from Vanderbilt University specialising in mental retardation and special education.

His professional positions included postings at Nebraska Psychiatric Institute at the University of Nebraska Medical School, National Institute on Mental Retardation in Toronto, Canada, and the institute for Human Service Planning, Leadership and Change Agency at Syracuse University New York.

He was the author and co-author of more than 40 books and monographs, and more than 250 chapters and articles. His writing has been translated into 11 languages. His best known books are *Changing Patterns in Residential Services for the Mentally Retarded*, *The Principle of Normalization*, *PASS* and *PASSING*.

NEWS OF

DR WOLFENSBERGER'S VIGIL AND FUNERAL

by Jane Barken

Lecturer, Loyalist College, Belleville,
Ontario Canada

The farewell to Dr Wolfensberger was comprised of a visitation, viewing, and vigil. Visitors came from England, Canada and the U.S.

Wolf selected the prayers and hymns for the vigil. Wolf was laid out with one of his quadruple-coloured pens in his jacket pocket. He chose the final hymn *'When the Saints Go Marching In ...'* with more verses than I have ever heard before. I don't suppose that every single Saint figured in the song, but a good many of them made the list.

The speeches at the vigil painted a telling picture of Wolf. All three children remembered their visits to NIMR [the Toronto based National Institute for Mental Retardation], and the hours spent folding, filing or stapling, whichever chore was age-appropriate at the time. Wolf's daughter spoke of her father's love for cats, his support for her when she endured the loss of her first husband at age 28, during the recovery from a devastating neck injury and of his guidance as she completed her PhD. Another spoke of the family Christmas rituals. Wolf undertook tree decorating very seriously, late on Christmas Eve, with great attention to detail, arranging each piece of tinsel just so. Real candles were briefly lit. Presents were opened slowly and carefully, one by one, and each was discussed thoroughly. Gift opening could take hours.

The funeral took place the day after the vigil. Wolf planned the service, and according to Nancy, his wife, he wanted a good long funeral, and that it was - 2 hours - but it did not seem that long. One of the readings was in German, *'to let the German tongue ring out at least once'*, clearly spoken by Wolf's grandson.

At the funeral, a letter from Wolf's sister detailed Wolf's early life, and described how he was sent to live with a family in Alsace to escape the conditions in Germany. Wolf, as a young child, made his own way from Alsace back to his family in Germany. Undoubtedly, his experiences at that time shaped his life. One daughter spoke of her parents. She had not realised when she was young, that other children do not have their own inboxes, filled with instructions about life, admonitions about decision theory, cartoons, and so on. The lack of an overhead projector at the Cathedral was lamented.

All those in attendance were invited to speak, and many did, and shared stories about Wolf. One theme, which Jo Massarelli described, was the lavish hospitality provided by both Wolf and Nancy over the years.

The liturgy and eulogies clearly and powerfully reflected who Wolf was as a man, as a father, as a spiritual person, as a teacher, and as a writer, philosopher, change agent and leader.

AUSTRALIAN AND NEW ZEALAND SRV GROUPS

AUSTRALIAN AND NEW ZEALAND SOCIAL ROLE VALORISATION GROUP (ANZSG)

For more information of the purpose and membership of ANZSG contact any of the local groups listed here

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SRV DEFINITION

The pursuit of the good things of life for a party (ie person, group, or class) by the application of empirical knowledge to the shaping of the current or potential social roles – primarily by means of enhancement of the party's competencies & image – so that these roles are, as much as possible, positively valued in the eyes of the perceivers.